



NON DESTRUCTIVE TEST EQUIPMENT LTD

# Quality Policy

It is the policy of Sercal NDT Ltd, to afford the highest possible priority, to quality of service and customer satisfaction throughout the Company, in order to promote the continued growth and profitability of the business.

As part of the Company's commitment to continual improvement, this Quality Policy will provide the framework for identifying and measuring Company Quality Objectives. Both the Policy and the Objectives will form an important and integral part of the management review process, covering the entire Quality Management System.

## **Our policy is supported by the following objectives:-**

- To carry out our business activities in a controlled, safe, professional and cost effective manner which is fully in accordance with all specified requirements, including any statutory and regulatory requirements.
- To progressively identify and implement best practice throughout the business.
- To ensure that all personnel are suitably trained and competent to carry out the duties required of them.
- To comply with and continually develop and improve our Management System and the service offered to customers.
- To ensure there are sufficient resources and effective processes to meet the needs of the customer, the business and other interested parties.
- To provide an independent, cost effective calibration service to our customers, and in providing such a service, shall meet the requirements of our customers, statutory laws in compliance with ISO/IEC 17025, ISO 9001 and other UKAS requirements.

This policy document is displayed in all main work areas to ensure awareness by all staff, customers other interested parties. The continued relevance of this policy is reviewed annually by Senior Management.

Signed: *K.S. Hunter*

Date: 21<sup>st</sup> February 2022

Ken Hunter  
Managing Director